

Calibration/repair return

Address

Company:*

Contact person: *

Department:

Street: *

ZIP code, City: *

Country: *

Phone: *

Fax.:

E-Mail: *

Shipping Address (If different from main address)

Name / Company:

Street:

ZIP code, City:

Country:

Billing Address (If different from main address)

Name / Company:

Street:

ZIP code, City:

Country:

* Mandatory fields

Your reference:

Device type, measuring range: *

Current customs value:

Invoice number:

Serial number: *

RMA #:

Service(s)

Cost estimate for following service(s)

Calibration

Repair

Other:

* Mandatory fields

Following indications are absolutely necessary for fast processing:

Operating Conditions

Process description:

Max. load in Nm or N: Max. speed of rotation: Number of load cycles:

Fault Description:

Fault rate: permanent sporadic

I read and accepted the "important repair information" on page 2.*

I hereby certify that I have completed this declaration fully, truthfully and to the best of my knowledge: *

Date: Name: *

* Mandatory fields

Important note on calibration/repair returns:

Please fill out the form completely, attach a print out to the shipment and send it to service@lorenz-messtechnik.de in advance.

After thorough expertise, we will provide a detailed and non-binding written repair report for the equipment sent for calibration or repair.

Please check one of the boxes on the report at "Release of customer:" for the desired procedure:

- Approval for calibration/repair: "yes" or "no"
- Return in unrepaired condition: "yes" or "no"
- Disposal at Lorenz Messtechnik GmbH: "yes" or "no"

Please send the filled report with date, signature and company stamp to service@lorenz-messtechnik.de.

If the device shall be returned in unrepaired condition or in case of free professional disposal of the equipment at our company, the inspection rate of 46 EUR as well as a packing and shipping charge for returns will be invoiced in each case.

If we do not receive your written response within 6 weeks after sending the repair report, we reserve the right to return the equipment. Also in this case the inspection costs of 46 EUR net will be charged.

Returns from third countries:

For the import handling from third countries, a service flat rate of 40 EUR will be charged for each shipment.

Your Service Team of Lorenz Messtechnik GmbH

Lorenz Messtechnik GmbH
- Dept. Service -
Obere Schlosstrasse 131
73553 Alfdorf
DEUTSCHLAND